

## Mac downloads damaged and can't be opened

FIXED 18 August 2014 - Correctly embedded developer credentials within TUIO software.

We get the occasional report that our mac software is reported as 'damaged and can't be opened', such as:

"UPDD-TUIO" is damaged and can't be opened. You should move it to the Trash.

A customer reported that changing their security and privacy settings to allow apps downloaded from Anywhere, instead of identified developers, stopped the error from appearing.

InstantKB.NET

<http://kb.touch-base.com/KnowledgebaseArticle50029.aspx>